

# NEVADA FEDERAL CREDIT UNION

## IDENTITY THEFT PREVENTION GUIDELINES

Nevada Federal is committed to ensuring the best interests of all members and that includes their overall financial safety. Included below are practical safety-related tips that can be used if you become a victim of identity theft:

- Contact your creditors for any accounts that have been opened fraudulently.
- Review your account statement(s) and immediately report any suspicious activity to the Credit Union.
- File a report with the local police department or the police department in the community where the fraud took place.
- Call the Federal Trade Commissions (FTC) identity theft hotline at (877) 438-4338. The FTC's has online guidance available regarding steps a consumer can take to protect against identity theft. Visit [www.ftc.gov](http://www.ftc.gov) for more information.
- Complete the FTC's ID Theft affidavit and supply copies to the affected merchants and/or financial institutions.
- Place a "Fraud Alert" on your consumer report to put the creditors on notice that your information was compromised. You can do so by calling the following credit bureaus.

### Credit Bureau Fraud Departments

Experian	(800) 397-3742
TransUnion	(800) 449-7728
Equifax Credit Information Services	(800) 525-6285

- Access to NFCU and Silverlink Online Banking and Silverlink Phone Teller provides an option for you to check or review your accounts daily.
- You can also obtain a credit report free of charge. This can be accomplished by calling the credit bureaus toll-free numbers above.

